



AP24 ACCESS POINT

Product overview

The [AP24](#) is a tri-band device with 2 spatial streams for transmitting and receiving data over two client-serving radios, with a third sensor radio dedicated to monitoring.

Juniper Mist Benefits

- Ease of deployment and ongoing management
- Centralized control and visibility
- Quick access to new features and functionality with no disruption to services
- Agility to scale as network needs grow

Product description

The Juniper AP24 is an entry-level access point offering a cost-effective investment choice for organizations seeking the latest [Wi-Fi 6E](#) technology for faster and more reliable Wi-Fi experiences. The AP24 is managed using the open and programmable microservices-based [Juniper Mist](#) cloud architecture that provides scalability, ease of deployment, and simplified management. The AP24 is a 6 GHz access point that supports two bands simultaneously and is ideal for moderate density environments that don't require advanced location-based services.

While wired and wireless networks are business critical, without the right architecture they can be harder to operate given the sheer number of mobile and IoT devices—not to mention the extensive variety of hardware, operating systems, and applications currently in use. Traditional architectures—highly manual and network-centric—lack the scale, flexibility, and end-to-end visibility required to support modern mobility requirements and the IT departments that manage them.

HPE AI-driven network

HPE brings true innovation to wireless networking with the world's first AI-driven wireless LAN (WLAN). The Juniper AI-Driven Enterprise makes Wi-Fi predictable, reliable, and measurable, offering unprecedented visibility into the user experience through the use of unique service-level expectation (SLE) metrics. Proactive, AI-driven automation and a self-healing network replace time-consuming manual tasks, lowering Wi-Fi operational costs and saving substantial time and money.

The Juniper Mist cloud architecture

The Juniper Mist cloud-native, AI-driven microservices architecture delivers unparalleled agility, scale, and resiliency to your network. It lowers OpEx and delivers unprecedented insights into network performance, behaviors, traffic patterns, and potential trouble spots by using data science to analyze large amounts of rich metadata collected by the [HPE Juniper Networking access points](#).

HPE Juniper Networking access point family

The HPE Juniper Networking enterprise-grade access point family consists of:

- [AP45](#) Series, [AP34](#) , and [AP24](#), which support Wi-Fi 6E, 802.11ax ([Wi-Fi 6](#)), and Bluetooth LE
- [AP43](#) Series, [AP33](#), [AP32](#), [AP12](#), and [AP63](#) Series, which support 802.11ax ([Wi-Fi 6](#)) and Bluetooth LE

The real-time microservices in Juniper Mist cloud manage all these access points.

Table 1 compares the supported major functions of the Juniper Wi-Fi 6E and Wi-Fi 6 access points to help in selecting the most appropriate model(s).

Table 1: Juniper Wi-Fi 6E and Wi-Fi 6 access points

	AP45	AP34	AP24	AP43	AP33	AP12	AP63	AP64
Deployment	Indoor	Indoor	Indoor	Indoor	Indoor	Indoor Wall Plate/ Desk Mount	Outdoor	Indoor/Outdoor
Wi-Fi Standard	Wi-Fi 6E 802.11ax (Wi-Fi 6E) 4x4:4	Wi-Fi 6E 802.11ax (Wi-Fi 6E) 2x2:2	Wi-Fi 6E 802.11ax (Wi-Fi 6E) 2x2:2 2.4/6 + 5 GHz	802.11ax (Wi-Fi 6) 4x4:4	802.11ax (Wi-Fi 6) 5 GHz: 4x4:4 2.4 GHz: 2x2:2	802.11ax (Wi-Fi 6) 2x2:2	802.11ax (Wi-Fi 6) 4x4:4	802.11ax (Wi-Fi 6E) 2x2:2
Wi-Fi Radios	Dedicated fourth radio for scanning	Dedicated fourth radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning
Antenna Options	Internal/ External	Internal	Internal	Internal/ External	Internal	Internal	Internal/ External	Internal
Virtual BLE	Y	-	-	Y	Y	-	Y	-
USB	Y	Y	Y	Y	Y	-	-	-
IoT Sensors	Temperature, Accelerometer	Temperature, Accelerometer	Temperature, Accelerometer	Humidity, Pressure, Temperature	Temperature, Accelerometer	-	Humidity, Pressure, Temperature	Temperature, Accelerometer
GPS/GNSS	-	-	-	-	-	-	-	Y
Warranty	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	One Year	One Year
Frequencies Supported	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz, 6 GHz

Services available for the Juniper AP24

Wi-Fi cloud services

Juniper Mist Wi-Fi assurance

For IT and NOC Teams

- Predictable and Measurable Wi-Fi
- Service-Level Expectations (SLEs) Support
- WxLAN Policy Fabric for Role-Based Access
- Customizable Guest Wi-Fi Portal
- Radio Resource Management (RRM) Driven by AI

Marvis Virtual Network Assistant

For IT Help desk Teams

- AI-Powered Virtual Network Assistant
- Natural Language Processing Interface
- Anomaly Detection
- Client SLE Visibility and Enforcement
- Data Science-Driven Root-Cause Analysis

Juniper Mist Asset visibility

For Process and Resource Improvement Teams

- Identification of Assets by Name and View Location
- Zonal/Room Accuracy for Third-Party Tags
- Historical Analytics for Asset Tags
- Telemetry for Asset Tags (temperature, motion, and other data)
- APIs for Viewing Assets and Analytics

Analytics cloud services

Juniper Mist Premium Analytics

For Network Teams

- Baseline Analytics Features Come Included with Wi-Fi Assurance, Mobile Engagement, and Asset Visibility Subscriptions

- End-to-End Network Visibility
- Orchestrated Networking and Application Performance Queries
- Simplified Network Transparency

For Business Teams

- Baseline Analytics Features Come Included with Wi-Fi Assurance, Mobile Engagement, and Asset Visibility Subscriptions
- Customer Segmentation and Reporting Based on Visitor Telemetry
- Customized¹ Dwell and Third-Party Reporting for Traffic and Trend Analysis
- Correlation of Customer-Guest Traffic and Trend Analysis
- Correlated Customer-Guest Traffic and Trend Analysis

Access point features

High performance Wi-Fi

The AP24 supports new bandwidth-hungry applications and moderate device densities. The AP24 is comprised of tri-band capable, dual band concurrent, tri-radio 2x2 802.11ax (Wi-Fi 6E) with maximum data rates of 2400 Mbps in the 6 GHz band, 1200 Mbps in the 5 GHz band, and 575 Mbps in the 2.4 GHz band. The third radio functions as a network, location, and security sensor, as well as a spectrum monitor. With 802.11ax Orthogonal Frequency Division Multiple Access (OFDMA), Multi-User Multiple Input Multiple Output (MU-MIMO), and Basic Service Set (BSS) Coloring technologies

AI for AX

With the features 802.11ax (Wi-Fi 6E) offers to boost performance and efficiency, configuring and operating an access point has grown far more complex. HPE automates and optimizes AP management and performance with AI for AX capabilities. HPE Juniper Networking access points reduce interference due to congestion and ensure consistent service to multiple connected devices in high-density environments by optimizing BSS Coloring, improving data transmission scheduling within OFDMA and MU-MIMO, and assigning clients to the best radio to boost the overall performance of the network.

¹Juniper Mist Premium Analytics service subscription is needed

Greater spectral efficiency

OFDMA improves spectral efficiency so that an increasing density of devices can be supported on the network. Density has become an issue with the rapid growth of IoT devices, which often utilize smaller data packets than mobile devices and hence increase the burden and contention on the network.

Additionally, BSS Coloring improves the coexistence of overlapping BSSs and allows spatial reuse within a given channel by reducing packet collisions.

Automatic RF optimization

Radio Resource Management automates dynamic channel and power assignment, taking Wi-Fi and external sources of interference into account with a dedicated sensor radio that determines whether the AP should operate in the 2.4 or 6 GHz band. The AI engine continuously monitors coverage and capacity SLE metrics to learn and optimize the RF environment. A learning algorithm uses hysteresis on a 24-hour window to conduct a sitewide rebalancing for optimal channel and power assignment.

Proactive insight and action

A dedicated, dual-band third radio collects data for HPE's patent-pending Proactive Analytics and Correlation Engine (PACE), which uses machine learning to analyze user experiences, correlate problems, and automatically detect their root causes. These metrics are used to monitor SLEs and provide proactive recommendations to ensure problems don't occur (or are fixed as quickly as possible when they do).

Improved IoT battery efficiency

By incorporating the 802.11ax target wake time (TWT) capability and Bluetooth 5.3, AP24 access points help extend the battery life of IoT devices, particularly as additional devices join the network.

Dynamic debugging

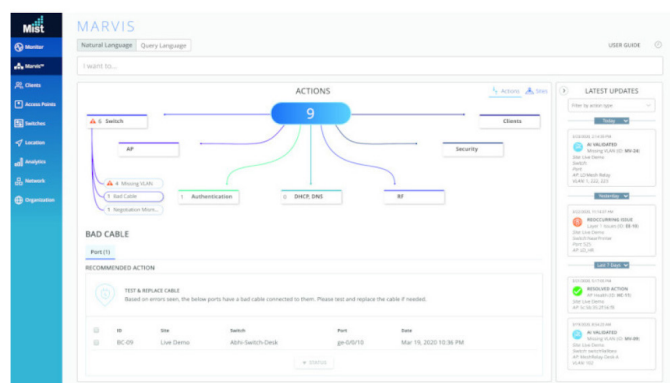
The AP24 has constant monitoring services and sends alerts whenever a service behaves abnormally. Dynamic debugging relieves IT of having to worry about an AP going offline or that any services running on the AP become unavailable.

Dynamic packet capture

The Juniper Mist platform automatically captures packets and streams them to the cloud when major issues are detected. This saves IT time and effort and eliminates the need for truck rolls with sniffers to reproduce and capture data for troubleshooting.

Marvis Virtual Network Assistant

[Marvis](#) is a natural language processing (NLP)-based assistant with a conversational interface that helps the understanding of user intent and goals, simplifies troubleshooting, and collects network insights. It uses AI and data science to proactively identify issues, determine the root causes and scope of impact, and gain insights into your network and user experiences. It eliminates the need to manually hunt through endless dashboards and CLI commands.



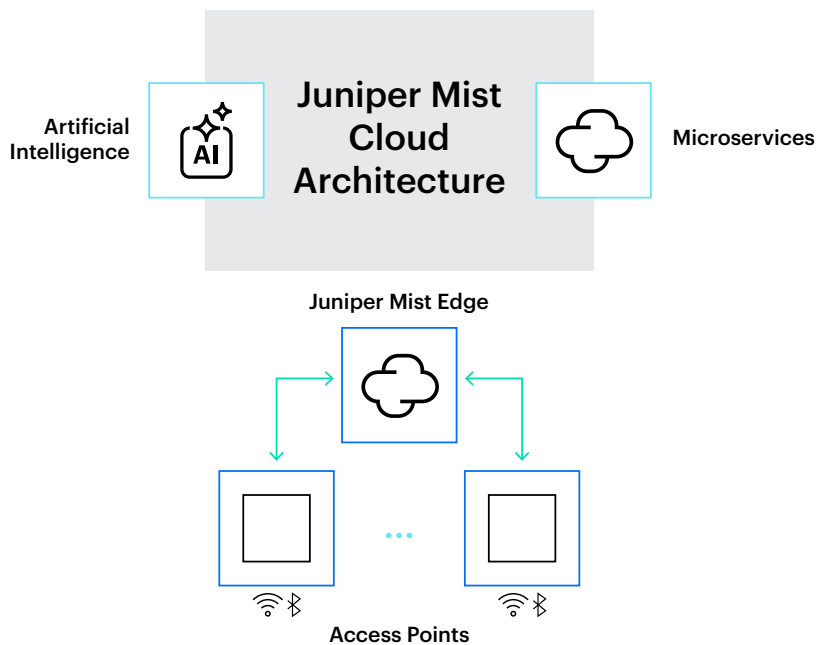
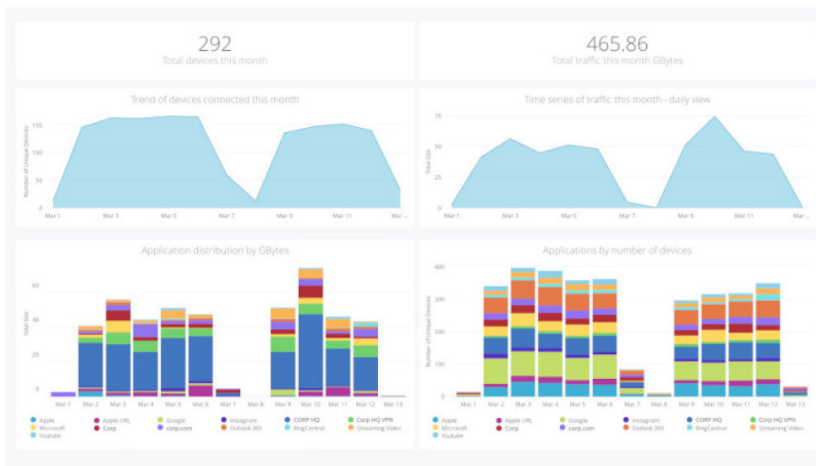
Effortless, cloud-based setup and updates

The AP24 automatically connects to the Juniper Mist cloud, downloads its configuration, and joins the appropriate network. Firmware updates are retrieved and installed automatically, ensuring that the network is always up to date with new features, bug fixes, and security updates.

Premium Analytics

Juniper Mist [Wireless Assurance](#), [User Engagement](#), and [Asset Visibility](#) services include a base analytics capability for analyzing up to 30 days of data, which enables you to simplify the process of extracting network insights across your enterprise. If you require dynamic insights like motion paths¹ and other third-party¹ data and would like the option of customized reports, the [Juniper Mist Premium Analytics](#) service is available as an additional subscription.

¹Juniper Mist Premium Analytics service subscription is needed



Juniper Mist Edge

HPE Juniper Networking APs offer a flexible data plane. [Juniper Mist Edge](#) is an on-premises appliance that runs a tunnel termination service. Traffic can be broken out locally or tunneled to Juniper Mist Edge.

Juniper Mist Edge use cases include seamless mobility in large campus environments, tunneling of guest traffic to a DMZ, IoT segmentation, and teleworker services.



Specifications

Wi-Fi Standard	802.11ax (Wi-Fi 6E) with 6 GHz, including support for OFDMA, 1024-QAM, MU-MIMO, Target Wake Time (TWT), and Spatial Frequency Reuse (BSS Coloring). Backwards compatibility with 802.11a/b/g/n/ac
Supported Data Rates	2.4 GHz / 5 GHz: 1.8 Gbps, 5 GHz / 6 GHz: 3.6 Gbps
2.4 GHz	2x2:2 802.11ax up to 575 Mbps data rate
5 GHz	2x2:2 802.11ax up to 1,200 Mbps data rate
6 GHz	2x2:2 802.11ax up to 2,400 Mbps data rate
MIMO Operation	Two spatial stream SU-MIMO for up to 2400 Mbps wireless data rate to individual 2x2 HE160. Two spatial stream MU-MIMO for up to 2400 Mbps wireless data rate to up to two MU-MIMO capable client devices simultaneously
Dedicated Third Radio	2.4 GHz, 5 GHz, and 6 GHz tri-band WIDS/WIPS, spectrum analysis, and location analytics radio
Internal Antennas (AP34)	Two 2.4 GHz omnidirectional antennas with 4 dBi peak gain Two 5 GHz omnidirectional antennas with 6 dBi peak gain Two 6 GHz omnidirectional antennas with 6 dBi peak gain
IoT Radio	Multi Personality with BLE 5.3 and Omni Antenna
Beam Forming	Transmit Beamforming and Maximal Ratio Combining
Power Options	802.3af: Full functionality 5 GHz 2x2 + 2.4 GHz 2x2 + 1x1 scan (tri-band) 5 GHz 2x2 + 6 GHz 2x2 + 1x1 scan (tri-band)
Dimension	185 mm x 185 mm x 39 mm
Shipping Box	244 mm x 227 mm x 64 mm
Weight	75 kg
Operating Temperature	Internal antenna: 0° to 40° C
Operating Humidity	10% to 90% maximum relative humidity, non-condensing
Operating Altitude	3,048 m (10,000 ft)
Trusted Platform Module (TPM)	Includes a TPM for infrastructure security

I/O and indicators

Eth0	100/1000/2500 Base-T (802.3bz); RJ45; PoE PD
Reset	Reset to the factory default settings
Indicators	One multicolor status LED
Traffic Forwarding Options	Eth0, Juniper Mist Edge
IoT Sensors	Temperature, Accelerometer
USB	USB 2.0 support interface, 900 mA output

Mounting brackets

APBR-U²	Universal bracket
APBR-ADP-M16	16mm threaded rod (M16-2)
APBR-ADP-T58	3/8" Threaded Rod
APBR-ADP-CR9	9/16" T-Rail, Channel Rail
APBR-ADP-RT15	15/16" T-Rail
APBR-ADP-WS15	1-1/2" T-Rail
APBR-ADP-T12	1/2" threaded rod

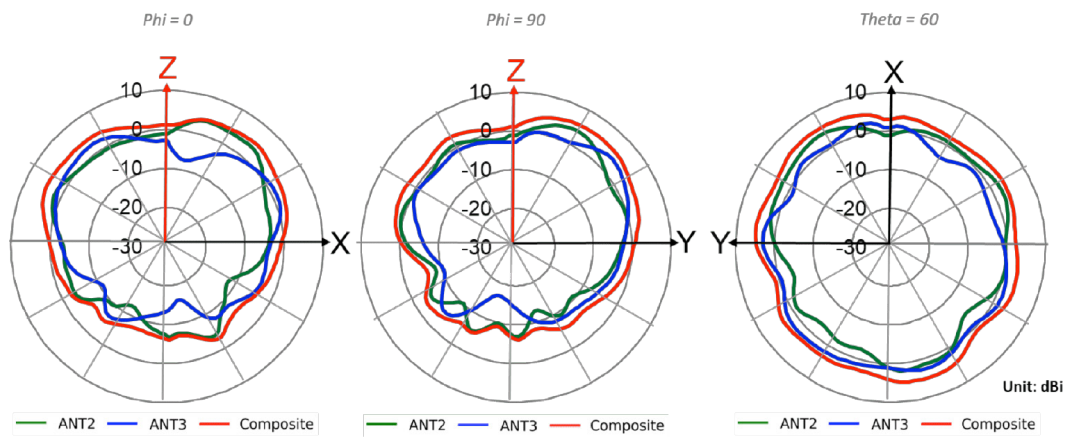
Ordering information

United States only	AP24-US (Internal Antenna)
Outside of United States	AP24-WW (Internal Antenna)

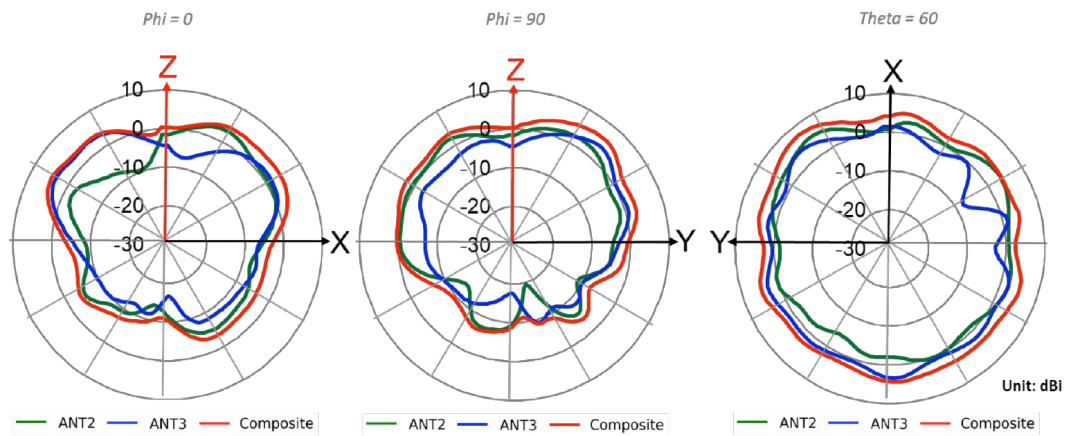
HPE products are manufactured in accordance with electrical and environmental regulations specific to certain regions and countries. Customers are responsible for ensuring that any regional or country-specific SKUs are only used in the specified authorized area. Failure to do so may void the warranty of the HPE products.

²The AP package includes one Universal Bracket. APBR-U is also available separately as an accessory.

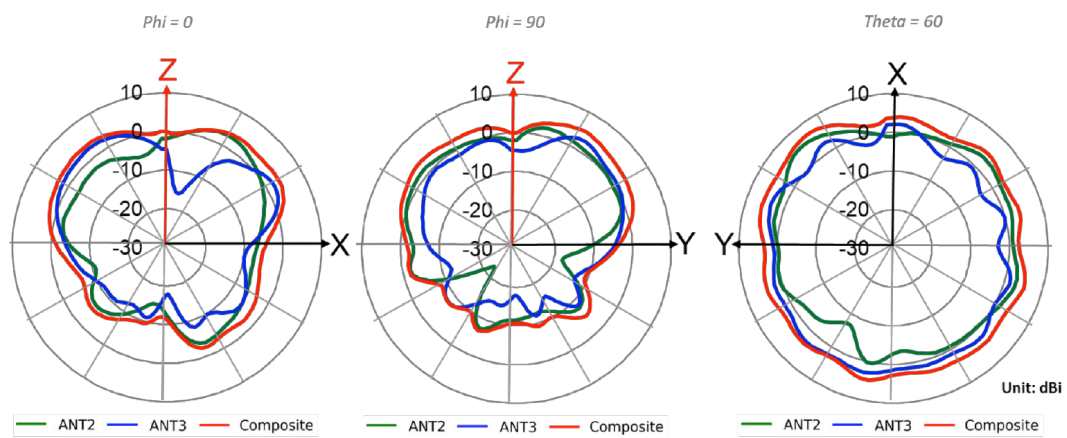
AP24 5 GHz Wi-Fi
AP24 Wi-Fi @ 5150 MHz



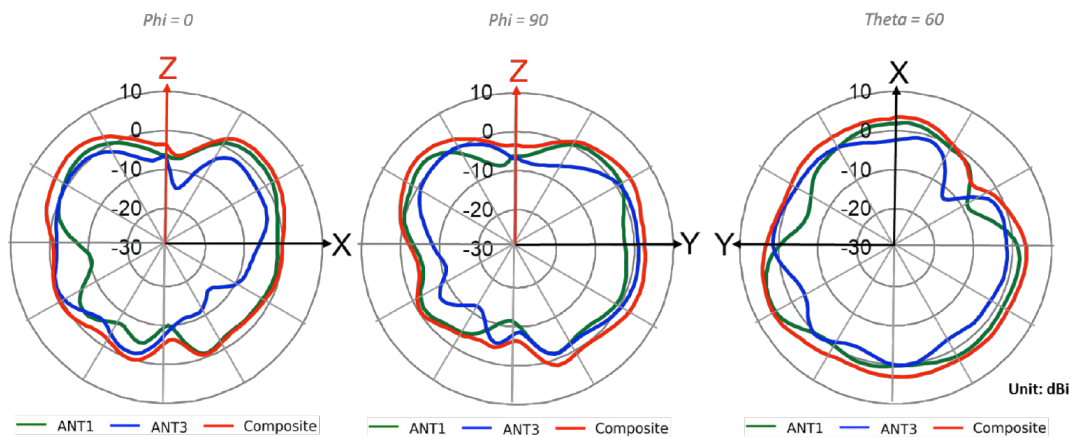
AP24 Wi-Fi @ 5550 MHz



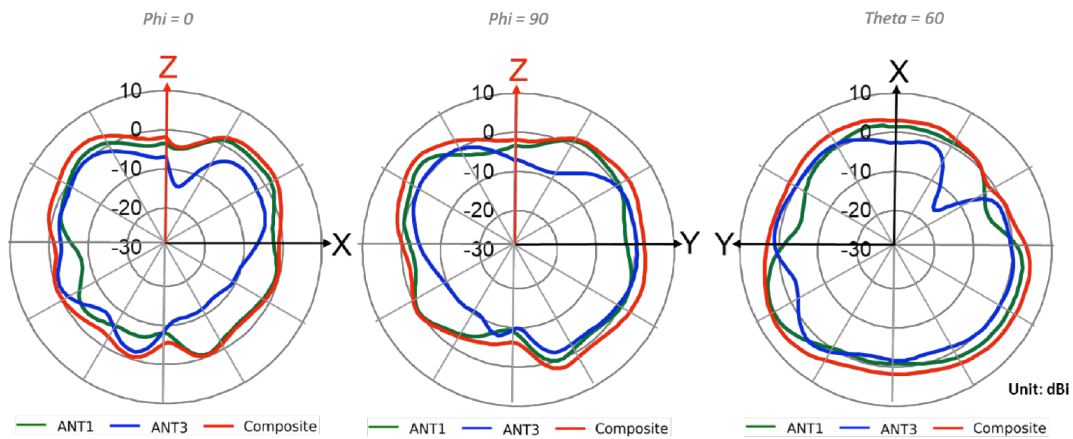
AP24 Wi-Fi @ 5850 MHz



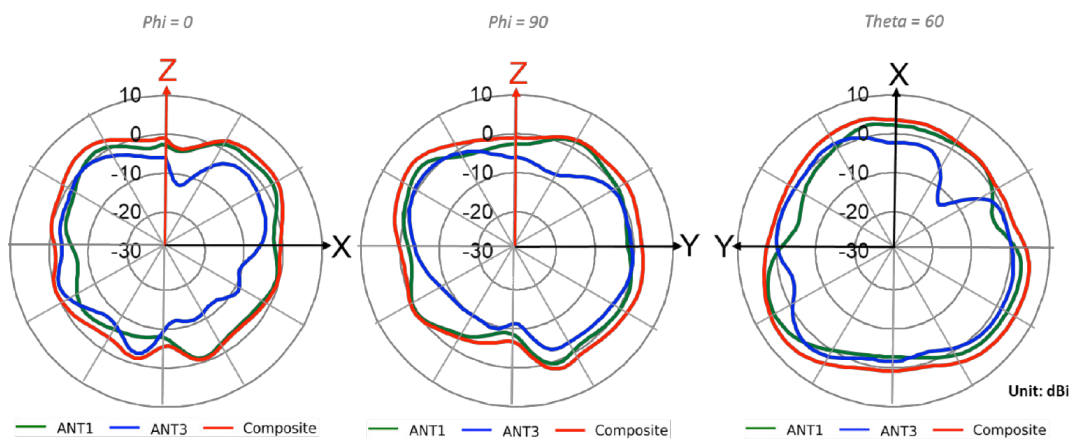
AP24 Dual Band Radio 2.4 GHz Wi-Fi
AP24 Wi-Fi @ 2400 MHz



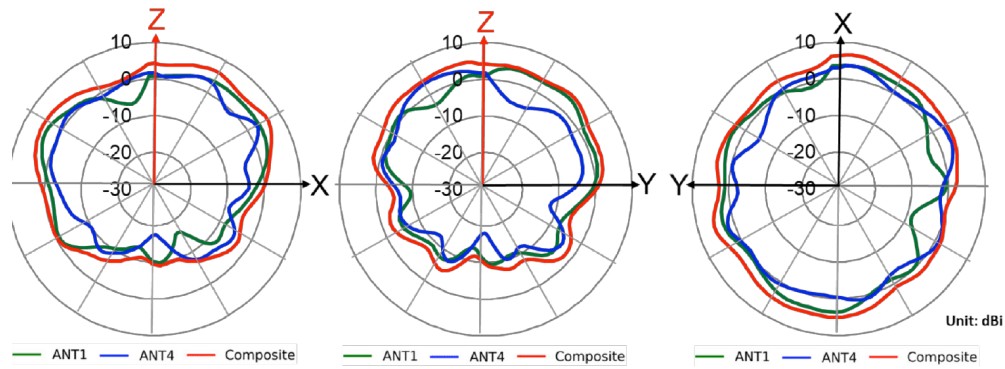
AP24 Wi-Fi @ 2450 MHz



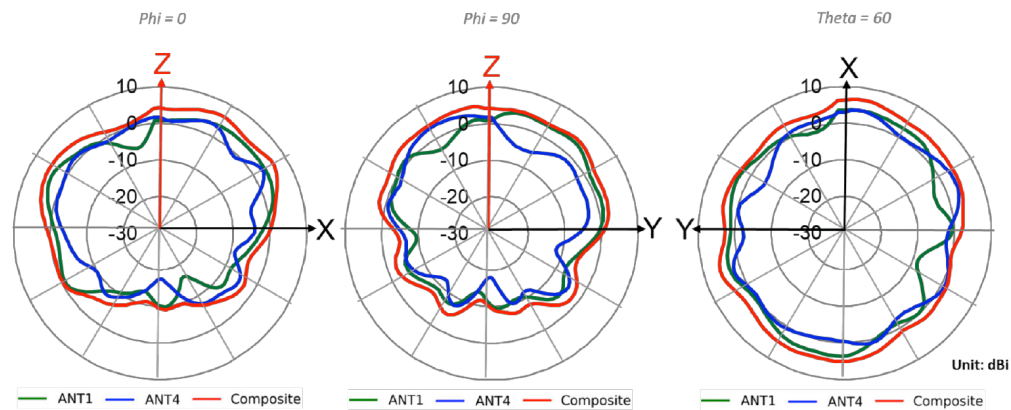
AP24 Wi-Fi @ 2500 MHz



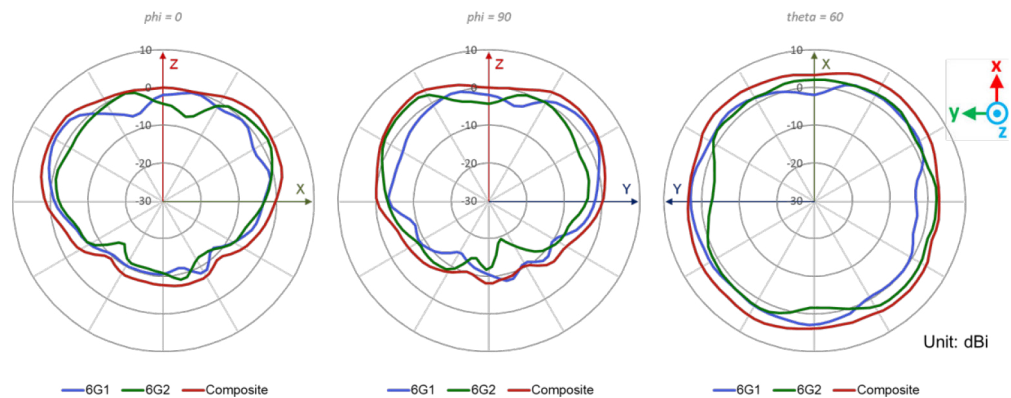
AP24 Dual Band Radio 6 GHz Wi-Fi
AP24 Wi-Fi @ 5925 MHz



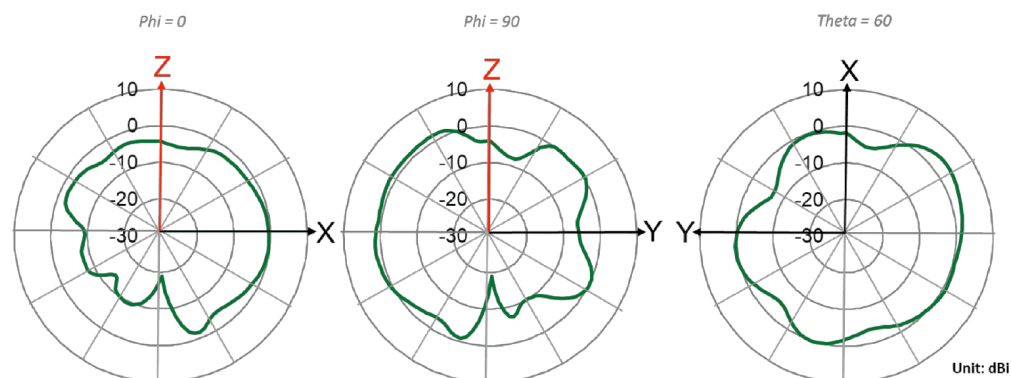
AP24 Wi-Fi @ 6565 MHz



AP24 Wi-Fi @ 7125 MHz



AP24 802.15.4/BLE Radio
AP24 Omni BLE @ 2440 MHz



About HPE

HPE is a leader in essential enterprise technology, bringing together the power of AI, cloud, and networking to help organizations achieve more. As pioneers of possibility, our innovation and expertise advance the way people live and work. We empower our customers across industries to optimize operational performance, transform data into foresight, and maximize their impact. Unlock your boldest ambitions, with HPE. Discover more at [HPE.com](https://hpe.com).

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